

St. Mary's Transit System ADA Paratransit Fact Sheet

What is ADA Paratransit Service?

Pick up of person(s) with disabilities at a location of their choice.

- 1. Location must be within ³/₄ mile of an existing STS public transportation route.
- 2. Pick-up times are the same as the STS public transportation route(s).
- 3. Service is provided by wheelchair accessible vehicles with platform lifts (See NOTE below).
- 4. Next day service available by contacting (301) 475-5100.
- 5. Trips for any purpose are permitted.
- 6. Cost for passenger fare is \$2.00 per trip per person.

Who is eligible for ADA paratransit service?

Any person with disabilities who meets one of the four following criteria:

- 1. Persons who use regular public transportation who need a wheelchair accessible vehicle;
- 2. Person unable to board, ride or disembark from a vehicle without assistance (meaning more than driver's assistance);
- 3. Persons with impairments, which prevent travel to public. transportation stops; or
- 4. Those persons in the above categories Certified by a local transportation provider.

ADA Paratransit Fact Sheet (Con't)

What is the certification process?

All persons with disabilities in St. Mary's County are to be given an opportunity for certification. Application forms will be mailed to person requesting certification.

- 1. Returned applications will be evaluated within 21 days by the transportation supervisor and staff.
- 2. Applicant will know the results of evaluation within 5 days.
- 3. Eligible person will be provided with identification card, which may also be used as identification when traveling in another transit area.
- 4. A re-certification will be done every 2 years, except in such cases where problems are arising that may deem it necessary to revoke a certification for eligibility.

What happens when eligibility is denied?

- A. Denial will be reviewed by the Transportation Manager
- B. If denial is upheld, applicant will be notified of denial and reason for denial.
- C. If applicant wishes to appeal, he or she may contact the Human Relations Committee for St. Mary's County with 60 days of notification of denial.
- D. A decision must be made within 30 days.

NOTE: PLATFORM LIFTS

Capacity- 600 pounds with passenger and will fit on the platform measuring 48.5" long by 31" wide.

Platform lifts may be used for wheel chairs, walkers, crutches or those who have difficulty climbing entry steps.